

# State of Florida



Department of State

## Certificate of Franchise Authority

I certify that Knology, Inc. Identification number CV08-0020 issued on 01/09/08, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 1/18/22:

Service areas are described in the attached true and correct copy of the document.

I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the Eighteenth day of January 2022.



*Laurel M. Lee*

Laurel M. Lee

Secretary of State

**APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE  
AUTHORITY FOR CABLE AND/OR VIDEO SERVICE**

- 1) Name of Certificate holder Knology, Inc. including its subsidiaries
- 2) Address of Certificate holder: 1241 O.G. Skinner Drive, West Point, Georgia 31833

3) ☒ Statement of Amendment(s):

- a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional areas. Please provide a description of the new service area consistent with s.610.104(2)(e)5 Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas.) List existing areas first and new areas last. Use attached pages if necessary

\*\*\*Please see Attachment 1 for existing and new areas.

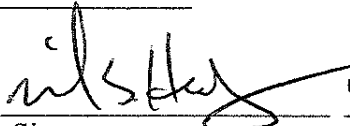
- ☐ b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest.

- ☐ c) Other: (change of address or contact person)

- ☐ d) Notice to Terminate Service.  
Effective Date: \_\_\_\_\_

Michael S. Healy - Government Affairs Manager

Printed Name and Title



Signature

01/13/2022

Date

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TALLAHASSEE, FLORIDA

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## Attachment 1

### Existing Areas Covered by State-Issued Certificate:

- a. The area consisting of the corporate limits of the City of Dunedin, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- b. All unincorporated areas of Bay County, Florida. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- c. The area consisting of the corporate limits of the City of Seminole, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- d. The area consisting of the corporate limits of the City of Tarpon Springs, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- e. The area consisting of the corporate limits of the City of Largo, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- f. The area consisting of the corporate limits of the City of Oldsmar, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- g. The area consisting of the corporate limits of the City of Calloway, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- h. The area consisting of the corporate limits of the City of Clearwater, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- i. The area consisting of the corporate limits of the City of Lynn Haven, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- j. The area consisting of the corporate limits of the City of Panama City Beach, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- k. The area consisting of the corporate limits of the City of Panama City, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- l. The area consisting of the corporate limits of the City of Parker, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- m. The area consisting of the corporate limits of the City of Pinellas Park, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.

- n. The area consisting of the corporate limits of the City of Safety Harbor, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- o. The area consisting of the corporate limits of the City of Springfield, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- p. The area consisting of the corporate limits of the City of St. Petersburg, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- q. All unincorporated areas of Walton County, Florida. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- r. All unincorporated areas of Pinellas County, Florida. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- s. The area consisting of the corporate limits of the City of Gulfport, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.

**Additional Areas to be covered by State-Issued Certificate:**

- a. The area consisting of the corporate limits of the City of Sanford, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- b. The area consisting of the corporate limits of the City of Casselberry, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- c. The area consisting of the corporate limits of the City of Altamonte Springs, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- d. The area consisting of the corporate limits of the City of Forest City, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- e. The area consisting of the corporate limits of the City of Lake Mary, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- f. The area consisting of the corporate limits of the City of Longwood, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- g. The area consisting of the corporate limits of the City of Midway, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- h. The area consisting of the corporate limits of the City of Wekiwa Springs, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.

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- i. The area consisting of the unincorporated portion of Seminole County known as Sanlando Springs, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- j. The area consisting of the corporate limits of the City of Winter Springs, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- k. The area consisting of the corporate limits of the City of Deltona, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- l. The area consisting of the corporate limits of the City of De Land, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- m. The area consisting of the corporate limits of the City of DeBary, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- n. The area consisting of the corporate limits of the City of Lake Helen, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- o. The area consisting of the corporate limits of the City of Orange City, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.
- p. The area consisting of the corporate limits of the City of West De Land, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.

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January 13, 2022

Melanie Solomon  
Division of Corporations  
Florida Department of State  
Centre of Tallahassee  
2415 North Monroe Street  
Suite 810  
Tallahassee, Florida 32314

Dear Ms. Solomon:

Enclosed please find an application on behalf of Knology, Inc. dba WOW! Internet, Cable and Phone, and its subsidiaries, Knology of Central Florida, Inc. and Knology of Florida, LLC, (collectively "WOW!") to amend the state issued Certificate of Franchise Authority to provide cable and / or video service in specified areas in Florida, consistent with the requirements of Chapter 610.104(12) of the Florida Statutes. Included with the application is a check in the amount of Thirty Five Dollars (\$35.00).

If you have any questions or require further information regarding this application, please do not hesitate to contact me directly at 224/339-2512 or [Michael.healy@wowinc.com](mailto:Michael.healy@wowinc.com). Thank you for your attention to this matter.

Very Truly Yours,

A handwritten signature in black ink, appearing to read "Michael S. Healy". The signature is fluid and stylized, with a long horizontal stroke extending from the end.

Michael S. Healy  
Government Affairs Manager



**STATE OF FLORIDA  
DEPARTMENT OF STATE**

**RICK SCOTT**  
*Governor*

**KEN DETZNER**  
*Secretary of State*

January 20, 2022

Michael S. Healy  
Government Affairs Manager  
Knology, Inc.  
1241 O. G. Skinner Drive  
West Point, Georgia 31833

Re: Knology, Inc.  
CV08-0020

Dear Mr. Healy:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission's Cable Act Reform 47 C.F.R. 76.952 states that "all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information."

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department's name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. The Department of Agriculture and Consumer Services is responsible for responding to customers' complaints.

If you should have any questions, please call us at (850) 245-6010.

Rebekah White  
Video and/or Cable Franchise Section

Encl.



CV08-0020

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐ PICK-UP

☐ WAIT

☐ MAIL

(Business Entity Name)

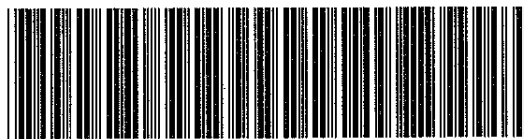
(Document Number)

Certified Copies \_\_\_\_\_ Certificates of Status \_\_\_\_\_

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