

Certificate of Franchise Authority

I certify that Centurytel Broadband Services, LLC, identification number CV10-0028 issued on 1/22/10, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 10/15/10:

Service areas are described in the attached true and correct copy of the document.

I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the Fifteenth day of October, 2010.



CR2E022 (01-07)

Dawn K. Roberts
Dawn K. Roberts
Secretary of State



FLORIDA DEPARTMENT of STATE

RECEIVED

2010 OCT 15 PM 4:20

CABLE AND/OR VIDEO
FRANCHISING
DIVISION OF CORPORATIONS
TALLAHASSEE, FLORIDA

APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE AUTHORITY FOR CABLE AND/OR VIDEO SERVICE

- 1) Name of Certificate holder: Centurytel Broadband Services, LLC
- 2) Address of Certificate holder: 100 Centurytel Dr, Monroe, LA 71203
- 3) Statement of Amendment(s):
 - ☒ a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional area. Please provide a description of the new service area consistent with s. 610.104(2)(e) 5, Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas. List existing areas first and new areas last.) On October 11, 2010, Centurytel Broadband Services, LLC began offering its new PRISM video product in the Fort Myers - Naples DMA. The area served includes portions of Charlotte, Collier, DeSoto, Glades, Hendry, and Lee Counties.
 - ☐ b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest. _____
 - ☐ c) Other: (change of address or contact person) _____
 - ☐ d) Notice to Terminate Service.
Effective Date: _____

SANDRA A KHAZRAEE
Printed Name and Title
Regulatory MANAGER

Sandra Khazraee
Signature

10/15/10
Date

Division of Corporations, Cable and/or Video Franchising
Post Office Box 5678, Tallahassee, Florida 32314



**STATE OF FLORIDA
DEPARTMENT OF STATE**

CHARLIE CRIST
Governor

DAWN K. ROBERTS
Interim Secretary of State

October 15, 2010

Sandra A. Khazraee
Regulatory Manager
Centurylink
315 S. Calhoun St., Ste 500
Tallahassee, FL. 32301

Re: Centurytel Broadband Services, LLC
CV10-0028

Dear Ms. Khazraee:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission's Cable Act Reform 47 C.F.R. 76.952 states that "all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information."

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department's name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. The Department of Agriculture and Consumer Services are responsible for responding to customers' complaints.

If you should have any questions, please call us at (850) 245-6010.

Rebekah White
Video and/or Cable Franchise Section

Encls.

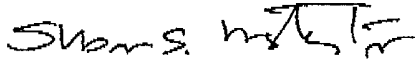
Susan S. Masterton
Senior Counsel



FLTLHZ0501-507
315 S. Calhoun St., Suite 500
Tallahassee, FL 32301
Tel: 850.599.1560

October 19, 2010

To: Melanie Solomon
Department of State
Cable and/or Video Franchising
Division of Corporations
Fax # 850/245-6012

From: Susan S. Masterton 
Counsel for CenturyLink

Re: Franchise Amendment filed on Behalf of CenturyTel Broadband Services, LLC,
Filed on 10/11/10

Melanie:

Per our telephone conversation earlier today, this memo is to confirm the following:

- 1) CenturyTel Broadband Services, LLC is a subsidiary of CenturyLink, Inc. (its parent corporation)
- 2) Sandra Khazraee is the Florida Regulatory Manager for CenturyLink and as such is authorized to make filings on behalf of CenturyLink's subsidiaries, including CenturyTel Broadband Services, LLC.

Thank you for your assistance with this filing. If you have any question, or need any additional information please let me know.

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐ PICK-UP ☐ WAIT ☐ MAIL

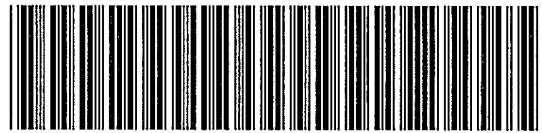
(Business Entity Name)

(Document Number)

Certified Copies _____ Certificates of Status _____

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