State of Florida

Department of State

Certificate of Franchise Authority

I certify that Verizon Florida, LLC, identification number CV07-0008 issued on 7/10/2007, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 5/18/2010:

Service areas are described in the attached true and correct copy of the document.

I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the Eighteenth day of May 2010.

Dawn K. Roberts

Dawn K. Roberts
Secretary of State

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FLORIDA DEPARTMENT of STATE
CABLE AND/OR VIDEO FRANCHISING
DIVISION OF CORPORATIONS
TALLAHASSEE, FLORIDA

APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE AUTHORITY FOR CABLE AND/OR VIDEO SERVICE

1) Name of Certificate holder: Verizon Florida LLC

2) Address of Certificate holder: One Tampa City Center, 201 North Franklin Street, 37 Floor, Tampa, FL, 33602

3) Statement of Amendment(s):

☒a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional area. Please provide a description of the new service area consistent with s. 610.104(2)(e) 5, Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas. List existing areas first and new areas last.)

Existing Service Areas: The Oldsmar wire center excluding the areas Verizon currently is authorized to serve under its local franchise agreements with Hillsborough County and the City of Oldsmar; the Sarasota Main wire center excluding the areas Verizon currently is authorized to serve under its local franchise agreements with Manatee County and Sarasota County; the Sarasota Northside wire center excluding the areas Verizon currently is authorized to serve under its local franchise agreements with Manatee County and Sarasota County; the Sarasota Southside wire center excluding the area Verizon currently is authorized to serve under its local franchise agreement with Sarasota County; the Sarasota Springs wire center excluding the area Verizon currently is authorized to serve under its local franchise agreement with Sarasota County; the Siesta Key wire center excluding the area Verizon currently is authorized to serve under its local franchise agreement with Sarasota County; the St. George wire center excluding the area Verizon currently is authorized to serve under its local franchise agreement with the City of Oldsmar; the Tarpon Springs wire center excluding the area Verizon currently is authorized to serve under its local franchise agreement with Pasco County; the North Port wire center excluding the areas Verizon currently is authorized to serve under its local franchise agreement with Sarasota County, Florida; the Lakeland North wire center excluding the area Verizon currently is authorized to serve under its local franchise agreement with Hillsborough County; the Winter Haven wire center; the Poinciana wire center; the Haines City Main wire center; the Cypress Gardens wire center; the Haines City North wire center; the Plant City wire center excluding the areas Verizon currently is authorized to serve under its local franchise agreement with Hillsborough County; the Clearwater wire center; the North Gulf Beach wire center; the Long Boat Key wire center; the Lealman wire center; the Countryside wire center; the Dunedin wire center; the Highlands wire center; the Largo wire center; the Indian Rocks wire center; the Bayou wire center; the Gandy wire center; the Venice South wire center excluding the areas Verizon currently is authorized to serve under its local franchise agreements with the City of Venice and Sarasota County; the Pinellas wire center; and the St. Petersburg Main wire center.

Additional Service Area: The St. Armands Key wire center. The effective date of Commencement of Operations will be on or before May 22, 2010.

☐b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest.

STATE OF FLORIDA
DEPARTMENT OF STATE

CHARLIE CRIST
Governor

DAWN K. ROBERTS
Secretary of State

May 18, 2010

Mr. Alan F. Ciamporcero
c/o Demetria Clark
Verizon Florida, L.L.C.
One Tampa City Center
201 North Franklin Street, 37th Floor
Tampa, Florida 33602

Re: Verizon Florida, L.L.C.
CV07-0008

Dear Mr. Ciamporcero:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission's Cable Act Reform 47 C.F.R. 76.952 states that "all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information."

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department's name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. The Department of Agriculture and Consumer Services are responsible for responding to customers' complaints.

If you should have any questions, please call us at (850) 245-6010.

Rebekah White
Video and/or Cable Franchise Section

Encl.

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐ PICK-UP ☐ WAIT ☐ MAIL

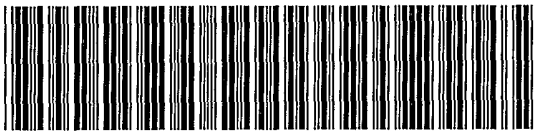
(Business Entity Name)

(Document Number)

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