State of Florida

Department of State

Certificate of Franchise Authority

I certify that Bright House Networks, L.L.C., identification number CV07-0004 issued on 7/2/2007, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 4/16/09:

Service areas are described in the attached true and correct copy of the document.

I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the Sixteenth day of April, 2009.

Kurt S. Browning
Secretary of State

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CABLE AND/OR VIDEO FRANCHISING
DIVISION OF CORPORATIONS
TALLAHASSEE, FLORIDA

FLORIDA DEPARTMENT *of* STATE

APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE AUTHORITY FOR CABLE AND/OR VIDEO SERVICE

1) Name of Certificate holder: Bright House Networks, LLC

2) Address of Certificate holder: 301 E. Pine Street, Suite 600, Orlando, FL 32801

3) Statement of Amendment(s):

☒a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional area. Please provide a description of the new service area consistent with s. 610.104(2)(e) 5, Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas. List existing areas first and new areas last.)

EXISTING SERVICE AREAS -

Flagler County, Grant-Valkaria (Town), Lake Helen (City), Longwood (City), Maitland (City), Melbourne (Town), South Daytona (City), Volusia County, Bowling Green (City), Dade City (City), Hardee County, Lakeland (City), Manatee County, San Antonio (City), Zephyrhills (City), Bristol (City), DeFuniak Springs (City), Escambia County, Jackson County, Santa Rosa County, Washington County ---- BHN served each of these communities pursuant to a locally issued franchise. The service areas will be co-extensive with the descriptions contained in those agreements.

Ocala (City) --- Requested service area: the area north of SW 66th Street, south of State Road 40, west of Interstate 75, and east of SW 80th Avenue. Bradenton (City) --- BHN serves this community pursuant to a locally issued franchise. The service area will be co-extensive with the description contained in that agreement. Levy County --- Requested service area: the Cedar Key portion of Levy County. Calhoun County --- Requested service area: the area of the county starting from the city limits of the City of Blountstown and going out in any direction for a distance of two (2) miles. Gadsden County --- Requested service area: the area of the county consisting of a one (1) mile strip on either side of State Highway 269 beginning at the Chattahoochee city limits and going south along State Highway 269 for two and one-half (2 1/2) miles. Effective date of operations --- BHN currently provides cable service in each of these communities.

DeBary (City), Deltona (City), Eatonville (City), Marineland (Town) Marion (County), Oakland (Town), Crystal River (City), Inverness (City), St. Petersburg (City), Tampa (City) --- Except for Marineland, BHN served each of these communities pursuant to a locally issued franchise. The service areas for these communities will be co-extensive with the descriptions contained in those agreements. For Marineland, BHN requests the authority to serve the entire geographical boundaries of the town, including any additions thereto by annexation or other legal means. Effective date of operations --- BHN currently provides cable service in each of the communities, except Marineland.

Sanford (City), Brevard (County), and Winter Park (City). BHN serves each of these communities pursuant to a locally issued franchise. The service areas for these communities will be co-extensive with the descriptions contained in those agreements. BHN currently provides cable service in each of these

The entire geographical area known as Mims, Florida, located in Brevard County. Bright House Networks does not have a local franchise to serve this community, nor does BHN's existing state certificate for Brevard County cover this service area. BHN does not currently provide service to this area of Brevard County.

Dundee (Town), Chipley (City), and Graceville (City). BHN serves each of these communities pursuant to a locally issued franchise. The service areas for these communities will be co-extensive with the descriptions contained in those agreements. BHN currently provides cable service in each of these communities.

NEW ADDITIONAL SERVICE AREA -

Pinellas County. BHN serves this community pursuant to a locally issued franchise. The service area for this community will be co-extensive with the description contained in the agreement. BHN currently provides cable service to this community.

☐ b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest.

☐ c) Other: (change of address or contact person)

☐ d) Notice to Terminate Service.
Effective Date:

STATE OF FLORIDA
DEPARTMENT OF STATE

CHARLIE CRIST
Governor

KURT S. BROWNING
Secretary of State

April 16, 2009

Mr. Steven A. Miron, President
Bright House Networks, L.L.C.
301 East Pine Street, Suite 600
Orlando, Florida 32801

Re: Bright House Networks, L.L.C.
CV07-0004

Dear Mr. Miron:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission's Cable Act Reform 47 C.F.R. 76.952 states that "all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information."

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department's name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. In 2009 the Department of Agriculture and Consumer Services will be responsible for responding to customers' complaints.

If you should have any questions, please call us at (850) 245-6010.

Rebekah A. White
Video and/or Cable Franchise Section

Encl.

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

☐ PICK-UP ☐ WAIT ☐ MAIL

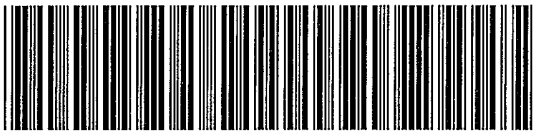
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