State of Florida

Department of State

Certificate of Franchise Authority

I certify that Frontier Florida, LLC identification number CV07-0008 issued on 7/10/2007, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 5/14/2020:

Service areas are described in the attached true and correct copy of the document.

I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the Fourteenth day of May 2020.

[Signature]
Laurel M. Lee
Secretary of State
APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE AUTHORITY FOR CABLE AND/OR VIDEO SERVICE

1) Name of Certificate holder: Frontier Florida LLC

2) Address of Certificate holder: 401 Merritt 7, Norwalk, CT 06851

3) Statement of Amendment(s):
   a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional area. Please provide a description of the new service area consistent with s.610.104(2)(e)5 Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas.) List existing areas first and new areas last. Use attached pages if necessary

   This amendment is to transfer the City of Temple Terrace local franchise to Frontier LLC's state-issued certificate of franchise (CV07-0008). See attachment for amended service area description.

   b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest.

   c) Other: (change of address or contact person)

   d) Notice to Terminate Service.
      Effective Date: ______________________

   Jack D. Phillips, Director- Gov't and External Affairs
   Printed Name and Title

   Signature
   Date 5/11/2020

   Division of Corporations, Cable and/or Video Franchising
   CF04(05/17) PO Box 6327, Tallahassee, Florida 32314
May 17, 2020

Attachment to Frontier Florida LLC Amendment to State-Issued Franchise Agreement

Amended service area:

The Oldsmar wire center excluding the areas Frontier currently is authorized to serve under its local franchise agreements with Hillsborough County and the City of Oldsmar;
the Sarasota main wire center Manatee County and Sarasota County;
the Sarasota Northside wire center excluding the area Frontier currently is authorized to serve under its local franchise agreement with Manatee County and Sarasota County;
the Sarasota Southside wire center excluding the area Frontier currently serves under its local franchise agreement with Sarasota County;
the Siesta Key wire center excluding the area Frontier currently is authorized to serve under its local franchise agreement with Sarasota County;
the St. George wire center excluding the area Frontier currently is authorized to serve under its local franchise agreement with the City of Oldsmar; the Tarpon Springs wire center;
the North Port wire center excluding the area Frontier is currently authorized to serve under its local franchise agreement with Sarasota County;
the Lakeland North wire center excluding the area Frontier is currently authorized to serve under its local franchise agreement with Hillsborough County;
the Winter Haven wire center; the Poinciana wire center; the Haines City main wire center; the Plant City wire center;
the Cypress Gardens wire center;
Haines City North wire center;
the North Gulf Beach wire center;
the Long Boat Key wire center;
the Leaftman wire center;
the Countryside wire center;
the Dunedin wire center;
the Highlands wire center;
the Largo wire center;
the Indian Rocks wire center;
the Bayou wire center;
the Gandy wire center;
the Venice South wire center excluding the areas Frontier currently is authorized to serve under its local franchise agreements with the City of Venice and Sarasota County;
the Pinellas wire center;
the St. Petersburg main wire center;
the St. Armands Key wire center;
the unincorporated area of Pasco County; and,
the City of Temple Terrace.
May 11, 2020

Division of Corporations
Attn: Rebekah White
Florida Department of State
PO Box 6327, Tallahassee, FL 32314

Dear Ms. White:

Re: Frontier Florida LLC (CV07-0008) Franchise Amendment- Temple Terrace

Enclosed is a $35.00 check and an application to amend Frontier Florida LLC’s (CV07-0008) state-issued certificate of franchise authority. The amendment is to transfer Frontier’s local franchise agreement with the City of Temple Terrace to Frontier’s state-issued franchise certificate concurrent with the Department of State’s issuance of the amended Certificate of Franchise Authority. The amended service area description is in the attachment.

If you have any questions, please contact me at (952) 435-1373 or by email: jack.phillips@ftr.com

Sincerely,

Jack D. Phillips
Director Gov’t and External Affairs
14450 Burnhaven Drive
Burnsville, MN 55306
May 14, 2020

Jack D. Phillips
Director Gov’t and External Affairs
Frontier Florida LLC
14450 Burnhaven Drive
Burnsville, MN 55306

Re: Frontier Florida LLC
   CV07-0008

Dear Mr. Phillips:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission’s Cable Act Reform 47 C.F.R. 76.952 states that “all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information.”

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department’s name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. The Department of Agriculture and Consumer Services is responsible for responding to customers’ complaints.

If you should have any questions, please call us at (850) 245-6010.

Rebekah White
Video and/or Cable Franchise Section

Encl.